

Troubleshooting Guide for Grill Grease Systems

Issue: Cannot Dispose Grill Grease

1. Does the Grill Grease unit turn on?

- Yes – Move to step 2.
- No – Ensure the power cord is plugged in and the breaker is not tripped. Are you able to dispose?
 - Yes – Issue resolved.
 - No – Firmly press the red reset button on the back of the pump. Are you now able to dispose?
 - Yes – Issue resolved.
 - No – Move to step 2.



2. Is the red light on waste tank alarm illuminated?

- Yes – Contact Restaurant Technologies Customer Care for service.
- No – Move to step 3.

3. Is the grill grease strainer and/or metal screen full of particulates?

- Yes – Thoroughly clean grill grease funnel.
- No – Move to step 4.

4. Verify quick connect at back of unit is properly connected and are firmly seated. Take them apart and reconnect. Push together until you hear a click and they have snapped together. Are you now able to dispose?

- Yes – Issue resolved.
- No – Contact Restaurant Technologies Customer Care for service.



QC's fully engaged



QC's not fully engaged



Clean metal screen



Clean top strainer